



Reverse911 Emergency Alert System

The Town of Adams is partnering with the Berkshire County Sheriff's Department to transition from CodeRED to Reverse911 for emergency alerts. Below you will find answers to questions you may have.

Why is the Town making this change?

Reverse911 is a service provided by the Sheriff's Office to the Town at no cost. Additionally, landline numbers are automatically added to the Reverse911 system periodically, resulting in a more reliable alerting system for emergency events.

Will I notice a difference?

Emergency alerts will come from a different phone number. You will still be able to receive text messages and email alerts if you sign up for Reverse911.

I signed up for CodeRED, do I need to sign up for Reverse911?

If you have a landline (e.g., Verizon or Spectrum/TimeWarner) and want to receive alerts to your landline ONLY, you DO NOT need to sign up. If you previously provided an email and/or mobile number, you WILL need to sign up again.

Where can I sign up?

Sign up forms are available at the Town Clerk's office, Treasurer/Collector's office, Town Administrator's Office, Council on Aging, and library. You can also sign up online at:

<https://bcsoma.onthealert.com/Terms/Index/?ReturnUrl=%2f>

Thank you for your patience and cooperation as we work through this transition.