

January 30, 2021

Re: Charter Communications – Upcoming Changes

Dear Municipal Official:

This letter will serve as notice that on or around March 1, 2021, Spectrum Northeast, LLC, ("Spectrum"), will launch NFL Network on SPP Stream News Sports & More SD and HD on channels 74, 93 and 310 on the channel line-up serving your community.

On or around March 1, 2021, Spectrum Northeast, LLC, ("Spectrum"), will launch Tennis Channel on SPP Stream News Sports & More SD and HD on channel 406 on the channel line-up serving your community.

For a complete channel lineup, visit [www.spectrum.com/channels](http://www.spectrum.com/channels).

If you have any questions about this matter, please feel free to contact me at 774-243-9735 or via email at [John.Maher@charter.com](mailto:John.Maher@charter.com).

Sincerely yours,



John R. Maher  
Director of Government Affairs

February 12, 2021

Re: Charter Communications – Upcoming Changes

Dear Municipal Official:

Spectrum Northeast, LLC, ("Spectrum"), locally known as Spectrum, has become aware or has been informed that on or around March 1, 2021 WGN America, located on Spectrum channels 87 and 126 will rebrand to NewsNation on the channel lineup serving your community.

For a complete channel lineup, visit [www.spectrum.com/channels](http://www.spectrum.com/channels).

If you have any questions about this matter, please feel free to contact me at 774-243-9735 or via email at [John.Maher@charter.com](mailto:John.Maher@charter.com).

Sincerely yours,



John R. Maher  
Director of Government Affairs



John P. Maher  
Director of Government Affairs

March 1, 2021

Re: Charter Communications – Upcoming Changes

Dear Municipal Official:

This letter will serve as notice that on or around April 1, Spectrum Northeast, LLC, ("Spectrum"), will launch Africa Channel on SPP Tier 2 HD/Spectrum Lifestyle TV HD on channel 183 on the channel line-up serving your community.

For a complete channel lineup, visit [www.spectrum.com/channels](http://www.spectrum.com/channels).

If you have any questions about this matter, please feel free to contact me at 774-243-9735 or via email at [John.Maher@charter.com](mailto:John.Maher@charter.com).

Sincerely yours,

A handwritten signature in cursive script that reads "John R. Maher".

John R. Maher  
Director of Government Affairs

March 1, 2021

Re: Charter Communications – Upcoming Changes

Dear Municipal Official:

This letter will serve as notice that on or around April 1, Spectrum Northeast, LLC, ("Spectrum"), will eliminate standard definition and launch high definition of Zee TV on PSF Zee TV, Hindi View and Hindi View Premium on channel 2508 on the channel line-up serving your community.

This letter will serve as notice that on or around April 1, Spectrum Northeast, LLC, ("Spectrum"), will eliminate standard definition and launch high definition of The Filipino Channel on SPP Filipino View/PSF Filipino Package on channels 1450 and 2559 on the channel line-up serving your community.

For a complete channel lineup, visit [www.spectrum.com/channels](http://www.spectrum.com/channels).

If you have any questions about this matter, please feel free to contact me at 774-243-9735 or via email at [John.Maher@charter.com](mailto:John.Maher@charter.com).

Sincerely yours,



John R. Maher  
Director of Government Affairs



John R. Maher  
Director of Government Affairs

March 9, 2021

Re: Charter Communications – Upcoming Changes – Entertainment Studios (MA)

Dear Municipal Official:

This letter will serve as notice that on or around April 9, 2021, Spectrum Northeast, LLC, ("Spectrum"), will launch Entertainment Studios channels Pets.TV, Recipe.TV, Cars.TV and Justice Central to SPP Tier 1 and Spectrum TV Essentials on the channel lineup serving your community.

For a complete channel lineup, visit [www.spectrum.com/channels](http://www.spectrum.com/channels).

If you have any questions about this matter, please feel free to contact me at 774-243-9735 or via email at [John.Maher@charter.com](mailto:John.Maher@charter.com).

Sincerely yours,

A handwritten signature in cursive script that reads "John R. Maher".

John R. Maher  
Director of Government Affairs



John R. Maher  
Director of Government Affairs

April 2, 2021

Re: Charter Communications – Upcoming Changes

Dear Municipal Official:

Spectrum Northeast, LLC, ("Spectrum"), is noticing its customers that on or around May 3, 2021, New York 1 News, located on channel 215, will move from SPP Tier 1 to SPP Basic on the channel lineup serving your community.

For a complete channel lineup, visit [www.spectrum.com/channels](http://www.spectrum.com/channels).

If you have any questions about this matter, please feel free to contact me at 774-243-9735 or via email at [John.Maher@charter.com](mailto:John.Maher@charter.com).

Sincerely yours,

A handwritten signature in black ink that reads "John R. Maher".

John R. Maher  
Director of Government Affairs



John R. Maher  
Director of Government Affairs

April 5, 2021

Re: Charter Communications – Upcoming Changes

Dear Municipal Official:

Spectrum Northeast, LLC, locally known as Spectrum, is noticing its customers that on or around April 15, 2021, Cheddar, located on Spectrum Channel 221, will rebrand to Cheddar News on the channel lineup serving your community.

For a complete channel lineup, visit [www.spectrum.com/channels](http://www.spectrum.com/channels).

If you have any questions about this matter, please feel free to contact me at 774-243-9735 or via email at [John.Maher@charter.com](mailto:John.Maher@charter.com).

Sincerely yours,

A handwritten signature in black ink that reads "John R. Maher".

John R. Maher  
Director of Government Affairs



John R. Maher  
Director of Government Affairs

May 1, 2021

Re: Charter Communications – Upcoming Changes

Dear Municipal Official:

Spectrum Northeast, LLC, locally known as Spectrum, is noticing its customers that on or around June 1, 2021, Living Faith, located on Spectrum Channels 71, 472 and 496, will rebrand to Bull Dog Shopping Network on the channel lineup serving your community.

For a complete channel lineup, visit [www.spectrum.com/channels](http://www.spectrum.com/channels).

If you have any questions about this matter, please feel free to contact me at 774-243-9735 or via email at [John.Maher@charter.com](mailto:John.Maher@charter.com).

Sincerely yours,

A handwritten signature in black ink that reads "John R. Maher".

John R. Maher  
Director of Government Affairs





John R. Maher  
Director of Government Affairs

May 2, 2021

Re: Charter Communications – Upcoming Changes

Dear Municipal Official:

At Spectrum Northeast, LLC (“Spectrum”), we continue to enhance our services in order to offer more entertainment and communication choices, and to deliver the best value to our customers. We are committed to offering our customers products and services we are sure they will enjoy.

Programming fees charged by TV networks we carry are the greatest single factor in higher cable prices, and continue to rise. Despite our best efforts to control these costs, this has resulted in a change in the rates we charge our customers.

Effective on or after May 2, 2021, customers are being noticed via bill message of the following monthly pricing changes, which will take effect on or after June 2, 2021. Customer promotional rates will not change until the end of the promotion period.

Services/Products/Equipment	Pricing Adjustment
Broadcast TV Surcharge	Will increase by \$1.54. This reflects the costs incurred from local Broadcast TV Stations.
Seasonal Broadcast TV Surcharge	Will reduce by \$6.45.
Spectrum Receiver/Digital Adapter	Will increase by \$1.00 per receiver/adapter.
Spectrum TV Select	Will increase by \$3.00.
Spectrum TV Silver	Will increase by \$8.00*.
Spectrum TV Gold	Will increase by \$8.00*.
Latino Tier	Will increase by \$1.00.

\* Except certain grandfathered/Active packages where increase is \$3.00.



John R. Maher  
Director of Government Affairs

If you have any questions about this matter, please feel free to contact me at 774-243-9735 or via email at [John.Maher@charter.com](mailto:John.Maher@charter.com).

Sincerely yours,

A handwritten signature in black ink that reads "John R. Maher". The signature is written in a cursive, flowing style.

John R. Maher  
Director of Government Affairs



John R. Maher  
Director of Government Affairs

May 28, 2021

Re: Charter Communications – Upcoming Changes

Dear Municipal Official:

Spectrum Northeast, LLC, ("Spectrum"), locally known as Spectrum, is noticing its customers that on or around June 29, 2021, Spectrum News – Albany located on channels 7, 9 or 200 on Basic, Starter TV and Spectrum TV Essentials, will be rebranded to Spectrum News 1 – Albany Capital Region.

For a complete channel lineup, visit [www.spectrum.com/channels](http://www.spectrum.com/channels).

If you have any questions about this matter, please feel free to contact me at 774-243-9735 or via email at [John.Maher@charter.com](mailto:John.Maher@charter.com).

Sincerely yours,

A handwritten signature in black ink that reads "John R. Maher".

John R. Maher  
Director of Government Affairs



John R. Maher  
Director of Government Affairs

June 9, 2021

RE: Charter/Spectrum Can Help Broadband Expansion in Your Community

Dear Municipal Official:

I am following up on my prior letter sent 4/23/21.

As you are aware, Charter/Spectrum currently provides cable and broadband services in your community. There are a lot of great funding sources in the works at the federal level to help state and local government entities get much needed funding for broadband infrastructure improvements. Over the last several years, Charter has partnered with many communities to expand our broadband network to cover more rural pockets of unserved areas. We are always open to exploring new opportunities to expand the reach of our services through state grants or other partnership programs. As you start to make plans and think about utilizing some of the federal funds that will become available for broadband, please let me know if you are interested in exploring broadband expansion with us in the unserved areas of your community.

If interested, please reply to this email so we can begin to work together. Attached for your reference is Charter Communications recent press release on the Emergency Broadband Benefit Program. Thank you for your time and I look forward to working on broadband expansion in your community.

Sincerely yours,

A handwritten signature in cursive script that reads "John R. Maher".

John R. Maher  
Director of Government Affairs



## **CHARTER COMMUNICATIONS TO PARTICIPATE IN FCC'S EMERGENCY BROADBAND BENEFIT PROGRAM**

**Millions of Households Eligible for Monthly Credit up to \$50 for Spectrum Internet\***

**STAMFORD, Conn. (May 12, 2021)** – Charter Communications, Inc. today announced its participation in the Federal Communications Commission's (FCC) \$3.2 billion Emergency Broadband Benefit Program, part of the company's ongoing commitment to help close the digital divide. Beginning today, millions of households across Charter's 41-state operating area are eligible for a credit up to \$50 per month (up to \$75 for households on Tribal Lands) toward qualifying Spectrum Internet plans for the duration of the program.

Charter is offering a variety of broadband options under the Emergency Broadband Benefit Program, and all Spectrum Internet plans available have no modem fees, data caps or contracts and include free self-installation. Interested consumers who are not currently Spectrum customers should visit [spectrum.com/getqualified](https://spectrum.com/getqualified) or call 1-855-662-9946. Current Spectrum customers can visit [spectrum.net/broadbandbenefit](https://spectrum.net/broadbandbenefit) to learn more.

"Charter has a long track record of increasing connectivity through expanding broadband access, adoption and affordability," said Catherine Bohigian, Charter Executive Vice President, Government Affairs. "Through our participation in the Emergency Broadband Benefit Program, we are further breaking down barriers to connectivity for American families, as part of our long-term commitment to advance access and improve broadband adoption."

### **How to qualify for the Emergency Broadband Benefit**

Households can qualify based on several criteria, comprising income level and eligibility for the National School Lunch Program (or the Community Eligibility Provision of the NSLP), Supplemental Nutrition Assistance Program (SNAP) or Supplemental Security Income (SSI) benefits. Consumers can verify their eligibility for the Emergency Broadband Benefit Program through the Universal Service Administrative Co.'s Lifeline National Eligibility Verifier portal at

<https://nationalverifier.servicenow.com/lifeline/>. For more information on the Emergency Broadband Benefit Program, including eligibility requirements, visit <https://www.fcc.gov/broadbandbenefit/>.

**About Charter**

Charter Communications, Inc. (NASDAQ: CHTR) is a leading broadband connectivity company and cable operator serving more than 31 million customers in 41 states through its Spectrum brand. Over an advanced communications network, the company offers a full range of state-of-the-art residential and business services including Spectrum Internet®, TV, Mobile and Voice.

For small and medium-sized companies, Spectrum Business® delivers the same suite of broadband products and services coupled with special features and applications to enhance productivity, while for larger businesses and government entities, Spectrum Enterprise provides highly customized, fiber-based solutions. Spectrum Reach® delivers tailored advertising and production for the modern media landscape. The company also distributes award-winning news coverage, sports and high-quality original programming to its customers through Spectrum Networks and Spectrum Originals. More information about Charter can be found at [corporate.charter.com](http://corporate.charter.com).

# # #

**Media Contact:**

Rich Ruggiero

[Rich.Ruggiero@charter.com](mailto:Rich.Ruggiero@charter.com)

@CharterNewsroom



John R. Maher  
Director of Government Affairs

July 7, 2021

Re: Charter Communications – Upcoming Changes

Dear Municipal Official:

Spectrum Northeast, LLC, ("Spectrum"), is making its customers aware that on or around August 2, 2021, Spectrum will discontinue its Pay-Per-View Events Barker Channel (iN DEMAND Previews) channels 650, 800 or 953 on the channel lineup serving your community, however, customers will continue to see PPV Events promoted between programs on HDPPV, SDPPV, iN 1, iN2, iN3, Hot Choice and PPV en Español as well as on cross channel spots.

For a complete channel lineup, visit [www.spectrum.com/channels](http://www.spectrum.com/channels).

If you have any questions about this matter, please feel free to contact me at 774-243-9735 or via email at [John.Maher@charter.com](mailto:John.Maher@charter.com).

Sincerely yours,

A handwritten signature in cursive script that reads "John R. Maher".

John R. Maher  
Director of Government Affairs



John R. Maher  
Director of Government Affairs

July 19, 2021

Dear Municipal Official:

Re: Charter Communications – Upcoming Changes

Dear Municipal Official:

At Spectrum Northeast, LLC, ("Spectrum") we continue to enhance our services in order to offer more entertainment and communication choices, and to deliver the best value to our customers. We are committed to offering our customers products and services we are sure they will enjoy.

Programming fees charged by TV networks we carry are the greatest single factor in higher cable prices, and continue to rise. Despite our best efforts to control these costs, this has resulted in a change in the rates we charge our customers.

Spectrum previously noticed you that customer pricing changes would take effect on or after June 2, 2021, however, there was a delay for a subset of customers in your area. Accordingly, effective on or after July 19, 2021, those customers are being noticed via bill message of the following monthly pricing changes, which will take effect on or after August 19, 2021. Customer promotional rates will not change until the end of the promotion period.

Services/Products/Equipment	Pricing Adjustment
Broadcast TV Surcharge	Will increase by \$1.54. This reflects the costs incurred from local Broadcast TV Stations.
Spectrum Receiver/Digital Adapter	Will increase by \$1.00 per receiver/adapter.





John R. Maher  
Director of Government Affairs

If you have any questions about this matter, please feel free to contact me at 774-243-9735 or via email at [John.Maher@charter.com](mailto:John.Maher@charter.com).

Sincerely yours,

A handwritten signature in black ink that reads "John R. Maher". The signature is written in a cursive, flowing style.

John R. Maher  
Director of Government Affairs



John R. Maher  
Director of Government Affairs

July 23, 2021

Re: Charter Communications – Upcoming Changes

Dear Municipal Official:

This letter will serve as notice that on or around August 23, 2021, Spectrum Northeast, LLC, ("Spectrum"), will launch ESNE on SPP Latino View HD on channel 947 on the channel lineup serving your community.

To view a current Spectrum channel lineup visit [www.spectrum.com/channels](http://www.spectrum.com/channels).

If you have any questions about this matter, please feel free to contact me at 774-243-9735 or via email at [John.Maher@charter.com](mailto:John.Maher@charter.com).

Sincerely yours,

A handwritten signature in black ink that reads "John R. Maher".

John R. Maher  
Director of Government Affairs