

January 10, 2020

Re: Charter Communications – Upcoming Changes

Dear Municipal Official:

Charter Communications ("Charter"), locally known as Spectrum, was recently informed that on or around February 4, 2020, Upliftv located on Expanded Basic, Standard & HD Tiers, will be rebranded to Living Faith Network on the channel lineup serving your community. To view a current Spectrum channel lineup visit www.spectrum.com/channels.

If you have questions about this change, please feel free to contact me at 774-243-9735 or via email at <u>John.Maher@charter.com</u>.

Sincerely yours,

John R. Maher

Director of Government Affairs



January 10, 2020

Re: Charter Communications - Upcoming Changes

Dear Municipal Official:

This letter will serve as notice that on or around February 11, 2020, Charter Communications ("Charter"), locally known as Spectrum, will launch FOX Soccer Plus, channel 419 on FOX Soccer Plus Pack to the channel lineup serving your community. To view a current Spectrum channel lineup visit www.spectrum.com/channels.

Charter Communications ("Charter"), locally known as Spectrum, is making its customers aware that on or around February 11, 2020, FOX Soccer Plus, channel 419 will no longer be available on the SPP Tier 2, Sports Pass and HD Tiers in the channel lineup serving your community. To view a current Spectrum channel lineup visit www.spectrum.com/channels.

Also, on or around February 13, 2020, Fox News will be launched on the Lifestyle package in the channel lineup serving your community.

If you have questions about this change, please feel free to contact me at 774-243-9735 or via email at John.Maher@charter.com.

Sincerely yours,

John R. Maher

Director of Government Affairs



February 28, 2020

Re: Charter Communications – Upcoming Changes

Dear Municipal Official:

At Charter, locally known as Spectrum, we continue to enhance our services in order to offer more entertainment and communication choices, and to deliver the best value to our customers. We are committed to offering our customers with products and services we are sure they will enjoy.

Effective on or after March 31, 2020, Spectrum Mi Plan Latino monthly pricing will increase from \$44.99 to \$54.99 for **new** customers. Existing customers who subscribe to Spectrum Mi Plan Latino will not be affected.

To view a current Spectrum channel lineup visit www.spectrum.com/channels.

If you have questions about this change, please feel free to contact me at 774-243-9735 or via email at John.Maher@charter.com.

Sincerely yours,

John R. Maher

Director of Government Affairs



March 9, 2020

Re: Charter Communications - Upcoming Changes

Dear Municipal Official:

This letter will serve as notice that on or after March 24, 2020, Charter Communications ("Charter"), locally known as Spectrum, will launch Bull Dog Shopping Network on Expanded Basic and Standard HD Tier on channels 195 and 475.

To view a current Spectrum channel lineup visit www.spectrum.com/channels.

If you have questions about this change, please feel free to contact me at 774-243-9735 or via email at <u>John.Maher@charter.com</u>.

Sincerely yours,

John R. Maher

Director of Government Affairs



March 30, 2020

Re: Charter Communications - Upcoming Changes

Dear Municipal Official:

This letter will serve as immediate notice that on March 30, 2020, Charter Communications ("Charter"), locally known as Spectrum, launched WWLP (News), channel 14 and 1204 on Basic/Starter TV and HD to the channel lineup serving your community.

To view a current Spectrum channel lineup visit www.spectrum.com/channels.

If you have questions about this change, please feel free to contact me at 774-243-9735 or via email at <u>John.Maher@charter.com</u>.

Sincerely yours,

John R. Maher

Director of Government Affairs



April 15, 2020

Re: Charter Communications - Upcoming Changes

Dear Municipal Official:

This letter will serve as notice that on May 15, 2020, Charter Communications ("Charter"), locally known as Spectrum, will launch ACC Network on the Standard HD Tier, channel 388, to the channel lineup serving your community.

Also, on or after May 15, CMT SD/HD will launch on Spectrum TV Stream, channels 46 or 84 and 293.

To view a current Spectrum channel lineup visit www.spectrum.com/channels.

If you have questions about this change, please feel free to contact me at 774-243-9735 or via email at John.Maher@charter.com.

Sincerely yours,

John R. Maher

Director of Government Affairs



May 1, 2020

Re: Charter Communications- upcoming changes

Dear Municipal Official:

This letter will serve as notice that on or around June 1, 2020, Charter Communications ("Charter"), locally known as Spectrum, will launch ITV Gold HD in Subscription Services, channel 1539.

On or around June 2, 2020, Spectrum Mi Plan Latino will be adding thirteen (13) new English channels to the new Spectrum Mi Plan Latino package. The new package will include Spectrum TV Basic, Latino View and Spectrum Mi Plan Latino with the addition of the following networks: Animal Planet, BET, Boomerang, FXX, MTV, National Geographic, Nick Jr., Nickelodeon, Oxygen, Paramount, SyFy, TV Land and VH1. The additional English channels will be added to customers purchasing Spectrum Mi Plan Latino.

On or around July 10, 2020, additional Spanish networks Hola TV, Ingles Para Tocos, and Kids Central will be added to Latino View. Tarima is scheduled to be added to Latino View at a later date and details will follow. The additional Spanish channels will be added to Spectrum Mi Plan Latino and legacy Mi Plan Latino customers.

Ritmoson Latino, located in Latino View, has rebranded to Telehit Urbano. A logo change is also scheduled to occur in May.

For a complete channel lineup, visit www.spectrum.com/channels.

If you have questions about this change, please feel free to contact me at 774-243-9735 or via email at John.Maher@charter.com.

Sincerely yours,

John R. Maher

Director of Government Affairs



May 15, 2020

Re: Charter Communications - Upcoming Changes

Dear Municipal Official:

This letter will serve as notice that on or around June 15, 2020, Charter Communications ("Charter"), locally known as Spectrum, will launch Up TV, channel 124 on Spectrum Lifestyle and TV Essentials in the channel lineup serving your community.

On or around June 16, Charter Communications will launch Hallmark Drama HD, channel 127 on Digital Tier 1/Silver in the channel lineup serving your community.

To view a current Spectrum channel lineup visit www.spectrum.com/channels.

If you have questions about this change, please feel free to contact me at 774-243-9735 or via email at John.Maher@charter.com.

Sincerely yours,

John R. Maher

Director of Government Affairs



June 1, 2020

Re: Charter Communications - Upcoming Changes

Dear Municipal Official:

Charter Communications ("Charter"), locally known as Spectrum, is making its customers aware that on or around June 1, 2020, Cheddar Business, channel 221 on TV Essentials & SPP Tier 1 will be rebranded to Cheddar.

On or around June 1, 2020 TV Venezuela, channel 867 on SPP Latino/Latino View will be rebranded to TVV.

On or around June 30, 2020, ESPN Goal Line/Bases Loaded, located on Spectrum Channel 371, will no longer be available on Spectrum TV Sports Pack and SPP Tier 2 in all New York State channel lineups.

On or around July 1, 2020, Charter will launch Hogar, channel 940 to SPP Latino View.

On or around July 1, 2020, Charter will launch Viendo Movies HD, channel 982 to SPP Latino View.

To view a current Spectrum channel lineup visit www.spectrum.com/channels.

If you have questions about this change, please feel free to contact me at 774-243-9735 or via email at <u>John.Maher@charter.com</u>.

Sincerely yours,

John R. Maher

Director of Government Affairs



June 18, 2020

Re: Charter Communications - Upcoming Changes

Dear Municipal Official:

Charter Communications ("Charter"), locally known as Spectrum, is making its customers aware that on or around July 18, 2020, Showtime Showcase will be rebranding to SHO BET and Showtime Beyond will be rebranding to Showtime Showcase in the channel lineup serving your community.

To view a current Spectrum channel lineup visit www.spectrum.com/channels.

If you have questions about this change, please feel free to contact me at 774-243-9735 or via email at <u>John.Maher@charter.com</u>.

Sincerely yours,

John R. Maher

Director of Government Affairs



July 1, 2020

Re: Charter Communications - Upcoming Changes

Dear Municipal Official:

This letter will serve as notice that on or around August 1, 2020, Charter Communications ('Charter"), locally known as Spectrum, will launch Big Ten Network, channel 382, to Spectrum TV Sports Pack on the channel lineup serving your community.

On or around August 1, 2020, American Heroes Channels 94, 140, Discovery Family Channel 266 and Science Channels 95, 136 currently placed on SPP Tier 2 will be moved to SPP Tier 1 on the channel lineup serving your community.

To view a current Spectrum channel lineup visit www.spectrum.com/channels.

If you have questions about this change, please feel free to contact me at 774-243-9735 or via email at John.Maher@charter.com.

Sincerely yours,

John R. Maher

Director of Government Affairs



July 1, 2020

Re: Charter Communications - Upcoming Changes

Dear Municipal Official:

Charter Communications, locally known as Spectrum, will be making changes to our channel lineup for customers in the Towns of Adams, Cheshire and Clarksburg. On or around August 1, 2020, Spectrum News currently carried on channel 200 will be dual illuminated on channel 7 on the North Adams lineup. Spectrum News features news, weather, traffic, information and other original news programming.

To view a current Spectrum channel lineup visit www.spectrum.com/channels.

If you have questions about this change, please feel free to contact me at 774-243-9735 or via email at <u>John.Maher@charter.com</u>.

Sincerely yours,

John R. Maher

Director of Government Affairs



July 5, 2020

Re: Charter Communications - Upcoming Changes

Dear Municipal Official:

At Charter, locally known as Spectrum, we continue to enhance our services in order to offer more entertainment and communication choices, and to deliver the best value to our customers. We are committed to offering our customers with products and services we are sure they will enjoy.

Programming fees charged by TV networks we carry are the greatest single factor in higher cable prices, and continue to rise. Despite our best efforts to control these costs, this has resulted in a change in the rates we charge our customers.

Effective on or after July 5, 2020, customers are being noticed via bill message of the following monthly pricing changes, which will take effect on or after August 5, 2020. Customer promotional rates will not change until the end of the promotion period.

Services/Products/Equipment	Pricing Adjustment
Broadcast TV Surcharge	Will increase by \$2.95. This reflects
	the costs incurred from local
	Broadcast TV Stations.
Spectrum TV Select	Will increase by \$1.50.
Spectrum TV Silver	Will increase by \$1.50.
Spectrum TV Gold	Will increase by \$1.50.

If you have any questions about this change, please feel free to contact me at 774-243-9735 or via email at John.Maher@charter.com.

Sincerely,

John R. Maher

Director, Government Affairs Charter Communications



July 11, 2020

Re: Charter Communications - Upcoming Changes

Dear Municipal Official:

This letter will serve as notice that on or around August 11, 2020, Charter Communications ("Charter"), locally known as Spectrum, will launch TVG HD, channel 413, to SPP Tier 2 on the channel lineup serving your community.

On or around August 15, 2020, BYU TV HD, channel 465, will launch on SPP Tier 1 on the channel lineup serving your community.

To view a current Spectrum channel lineup visit www.spectrum.com/channels.

If you have questions about this change, please feel free to contact me at 774-243-9735 or via email at John.Maher@charter.com.

Sincerely yours,

John R. Maher

Director of Government Affairs



July 13, 2020

Re: Charter Communications – Upcoming Changes

Dear Municipal Official:

This letter will serve as notice that o or around August 11, 2020, Charter Communications ("Charter"), locally known as Spectrum will be launching Black News Channel on SPP Tier 1 and the Spectrum Lifestyle package in HD on channel 232 in the lineup serving your community.

To view a current Spectrum channel lineup visit www.spectrum.com/channels.

If you have questions about this change, please feel free to contact me at 774-243-9735 or via email at John.Maher@charter.com.

Sincerely yours,

John R. Maher

Director of Government Affairs



July 31, 2020

Re: Charter Communications – Upcoming Changes

Dear Municipal Official:

Spectrum Northeast, LLC, locally known as Spectrum, is making its customers aware of the following program changes.

On or around September 1, 2020, El Rey, located on Spectrum channel 145, and Fusion, located on channel 144, will no longer be available on the channel lineup serving your community.

On or around September 1, 2020, Bull Dog Shopping Network located on Spectrum channels 195 and 475, will be rebranded from Bull Dog Shopping Network to ShopHQ Health.

On or around September 1, 2020, Kids Central located on Spectrum channel 917, will be rebranded from Kids Central to Kids Street.

Spectrum was recently informed that Showtime Beyond will be rebranded to SHO BET. We previously informed you on June 18, 2020, that Showtime Beyond would be rebranded to Showtime Showcase.

This letter will also serve as notice that beginning on or around September 15, 2020, through September 24, 2020, Spectrum Northeast, LLC, locally known as Spectrum, will launch NBA TV, channel 308 on Spectrum TV Sports Pack on the channel lineup serving your community.

To view a current Spectrum channel lineup visit www.spectrum.com/channels.

If you have questions about this change, please feel free to contact me at 774-243-9735 or via email at John.Maher@charter.com.

Sincerely yours,

John R. Maher

Director of Government Affairs



October 30, 2020

Re: Charter Communications - Upcoming Changes

Dear Municipal Official:

At Charter, locally known as Spectrum, we continue to enhance our services in order to offer more entertainment and communication choices, and to deliver the best value to our customers. We are committed to offering our customers products and services we are sure they will enjoy.

Programming fees charged by TV networks we carry are the greatest single factor in higher cable prices, and continue to rise. Despite our best efforts to control these costs, this has resulted in a change in the rates we charge our customers.

Effective on or after December 2, 2020, the following monthly pricing changes will take effect for new customers only.

Services/Products/Equipment	Pricing Adjustment
Spectrum TV Silver	Will increase by \$5.00.
Spectrum TV Gold	Will increase by \$5.00.

If you have questions about this change, please feel free to contact me at 774-243-9735 or via email at John.Maher@charter.com.

Sincerely yours,

John R. Maher

Director of Government Affairs



November 7, 2020

Re: Charter Communications - Upcoming Changes

Dear Municipal Official:

This letter will serve as notice that on or around December 7, 2020, Spectrum Northeast, LLC, (Spectrum), will drop the standard definition channel for Semillitas TV on Latino View on channels 284 and 922, but will simultaneously launch Semillitas TV HD on Latino View in high definition on channels 284 and 922 on the channel line-up serving your community.

To view a current Spectrum channel lineup visit www.spectrum.com/channels.

If you have questions about this change, please feel free to contact me at 774-243-9735 or via email at John.Maher@charter.com.

Sincerely yours,

John R. Maher

Director of Government Affairs





November 30, 2020

Re: Charter Communications - Upcoming Changes

Dear Municipal Official:

This letter will serve as notice that on or after December 31, 2020, Spectrum Northeast LLC, ("Spectrum"), will launch NFL Network on channels 19, 347 and 762 on the Spectrum TV Lifestyle tier on the on the channel line-up serving your community.

To view a current Spectrum channel lineup visit www.spectrum.com/channels.

If you have questions about this change, please feel free to contact me at 774-243-9735 or via email at John.Maher@charter.com.

Sincerely yours,

John R. Maher

Director of Government Affairs