



January 28, 2017

Dear Municipal Official:

I am writing to you as part of our ongoing efforts to keep you apprised of developments affecting Time Warner Cable, locally known as Charter Communications.

From time to time, we make certain changes in the services that we offer in order to better serve our customers. The following changes are planned:

CLOO has discontinued and will no longer be available effective February 1, 2017

CCTV News will no longer be available and will be discontinued effective January 31, 2017

Please do not hesitate to contact us if you have any questions.

Sincerely,

A handwritten signature in blue ink that reads "Thomas P. Cohan". The signature is written in a cursive, flowing style.

Thomas P. Cohan  
Director of Government Affairs

cny



March 16, 2017

Dear Municipal Official,

Charter Communications ("Charter") is making changes to our channel lineup which will affect customers in the following areas:

Effective on or after April 17, 2017, WWLP – NBC on Basic/Starter TV channels 21 & 1204 will no longer be available in areas outside of the station's television market, which includes those systems in Adams, Cheshire, Clarksburg, North Adams and Williamstown, MA. WWLP, NBC, will continue to be available in those areas on its current channel position.

If you have any questions, I can be reached at 774-243-9735 or via email at [Anna.Lucey@charter.com](mailto:Anna.Lucey@charter.com).

Sincerely,

A handwritten signature in blue ink, appearing to read "Anna P. Lucey", with a stylized flourish at the end.

Anna P. Lucey  
Director, Government Affairs  
Charter Communications



March 20, 2017

Dear Municipal Official:

Charter Communications ("Charter") is making changes to our channel lineup which will affect customers in the following areas:

Effective after April 17, 2017, WWLP – NBC on Basic/Starter TV channels 21 & 1204 will no longer be available in areas outside of the station's television market, which includes those systems in Adams, Cheshire, Clarksburg, North Adams and Williamstown, MA. WNYT, NBC, will continue to be available in those areas on its current channel position.

Effective on or after April 25, 2017, Chiller – on Preferred Tier channel 127 will no longer be available

Effective on or after April 25, 2017, Esquire – on Preferred Tier channel 114 will no longer be available.

If you have any questions, I can be reached at 774-243-9735 or via email at [Anna.Lucey@charter.com](mailto:Anna.Lucey@charter.com).

Sincerely,

A handwritten signature in blue ink, appearing to read "Anna P. Lucey", with a stylized flourish at the end.

Anna P. Lucey  
Director, Government Affairs  
Charter Communications



April 21, 2017

Dear Municipal Official:

This letter gives notice that on or after May 15, 2017, the following SD & HD channels will be made available on Spectrum Legacy Standard TV:

- BBC America
- IFC
- Sundance
- WeTV

If you have any questions, I can be reached at 774-243-9735 or via email at [Anna.Lucey@charter.com](mailto:Anna.Lucey@charter.com).

Sincerely,

A handwritten signature in blue ink, appearing to read "Anna P. Lucey", written over a light blue circular stamp.

Anna P. Lucey  
Director, Government Affairs  
Charter Communications



May 11, 2017

Dear Municipal Official:

This will give notice that on or about June 14, 2017:

- Charter will cease carriage of Spectrum Sports currently carried on channels 50 (Albany only) and 323 on our systems in Albany, Hudson Valley and New York City.
- Charter will cease carriage of Spectrum Sports2 currently carried on channel 324 on our systems in Albany, Binghamton, Hudson Valley, New York City and Syracuse.

If you have any questions, I can be reached at 774-243-9735 or via email at [Anna.Lucey@charter.com](mailto:Anna.Lucey@charter.com).

Sincerely,

A handwritten signature in blue ink, appearing to read "Anna P. Lucey", written over a light blue circular stamp.

Anna P. Lucey  
Director, Government Affairs  
Charter Communications



June 30, 2017

Dear Municipal Official:

This letter gives notice that the following changes will be made to your channel lineup:

- Universal HD will cease transmission of this channel on all service levels on or about July 14, 2017
- The Olympic Channel will be launched on the SPP Tier 1 (Silver) level of service in SD & HD on or about July 14, 2017

For a complete lineup, visit [spectrum.com/channels](http://spectrum.com/channels).

To view this notice online, visit [spectrum.net/programmingnotices](http://spectrum.net/programmingnotices).

If you have any questions, I can be reached at 774-243-9735 or via email at [Anna.Lucey@charter.com](mailto:Anna.Lucey@charter.com).

Sincerely,

A handwritten signature in blue ink, appearing to read "Anna P. Lucey", with a stylized flourish at the end.

Anna P. Lucey  
Director, Government Affairs  
Charter Communications



July 11, 2017

Dear Municipal Official:

This letter gives notice that the following channels will be added to the SPP Select level of service on or about July 20, 2017:

- Shop Zeal 1-5
- GEM Shopping Network
- America's Auction Network
- Shop LC

For a complete lineup, visit [spectrum.com/channels](http://spectrum.com/channels).

To view this notice online, visit [spectrum.net/programmingnotices](http://spectrum.net/programmingnotices).

If you have any questions, I can be reached at 774-243-9735 or via email at [Anna.Lucey@charter.com](mailto:Anna.Lucey@charter.com).

Sincerely,

A handwritten signature in blue ink, appearing to read "Anna P. Lucey", written over a light blue circular stamp.

Anna P. Lucey  
Director, Government Affairs  
Charter Communications

July 20, 2017

RE: Charter Communications – Upcoming Changes

Dear Municipal Official:

Containing costs and efficiently managing our operations are critical to providing customers with the best value possible. Like every business, Charter faces rising costs that require occasional price adjustments. As a result, customers will be notified of the following price adjustments through a billing statement message on or after July 23, 2017.

**Customer Bill Message:** At Spectrum, we continue to enhance our services, offer more of the best entertainment choices and deliver the best value. We are committed to offering you products and services we are sure you will enjoy.

Effective with your next billing statement, pricing will be adjusted for:

- Broadcast TV Surcharge from \$6.05 to \$7.50. This reflects costs incurred from local Broadcast TV stations.
- Spectrum Receivers from \$3.99 to \$4.99 (per receiver)

We remain committed to providing excellent communications and entertainment services in your community and in each of the communities we serve. If you have any questions about this matter, please feel free to contact me at 774-243-9735 or via email at [Anna.Lucey@charter.com](mailto:Anna.Lucey@charter.com).

Sincerely yours,



Anna P. Lucey  
Director, Government Affairs  
Charter Communications





August 4, 2017

Dear Municipal Official:

I am providing you with this notification as part of our ongoing efforts to keep you apprised of developments affecting Charter Communications subscribers in your community:

Effective on or after August 14, 2017, ESPN College Extra will be launching on SPP Tier 2/Sports Pass.

Effective on or after September 29, 2017, Eleven Sports Network, formerly One World Sports, will no longer be available on Latino View.

For a complete lineup, visit [spectrum.com/channels](http://spectrum.com/channels).

To view this notice online, visit [spectrum.net/programmingnotices](http://spectrum.net/programmingnotices).

If you have any questions, I can be reached at 774-243-9735 or via email at [Anna.Lucey@charter.com](mailto:Anna.Lucey@charter.com).

Sincerely,

A handwritten signature in blue ink, appearing to read "Anna P. Lucey", written over a light blue circular stamp.

Anna P. Lucey  
Director, Government Affairs  
Charter Communications