

Private Hauler Letterhead

Re: Notice of Waste Ban Non-compliance

Date

Dear Customer:

This notice is to inform you that we were unable to pick up all / part of your waste due to the presence of recyclable items or other banned materials in your non-recyclable trash. This admixture violates both Adams Town Code (Chapter 101, section 5), which mandates recycling, as well as the Massachusetts Waste Ban Regulations (310 CMR 19.017), which regulates banned materials from the solid waste stream. Note that private haulers are required to assure that these mandates have been followed for any waste that we haul.

Please appropriately segregate and properly label your waste for your next scheduled pick-up so that we may legally haul it away.

Useful information is on the Board of Health web page, <https://www.town.adams.ma.us/board-health>, under the "Waste Hauler Resources" tab: Specifically, "Recycle Smart" is a simple graphic depicting recyclable vs. non-recyclable materials and "Waste Ban Regulations," i.e. 310 CMR 19.017, itemizes banned materials in detail.

You may also contact us or the Adams Health Office, Town Hall, 8 Park Street (413-743-8300 x179) for further information or written materials.

We value you as a customer and encourage you to assist us in our efforts to manage our waste stream according to best municipal practices.

In closing, we are grateful for your business and thank you in advance for your consideration.

With kindest regards,

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Waste Hauler